



PRESS RELEASE

Media Contact:

Celina Cardenas Fleites
972.855.3387

Atmos Energy Assists Customers During Coronavirus Pandemic

DALLAS (March 14, 2020) – Atmos Energy understands that the coronavirus outbreak may cause some of our valued customers to experience financial difficulty, whether because of illness, quarantine or a disruption at work. As part of its commitment to serving and working with its customers throughout this difficult time, Atmos Energy has temporarily suspended natural gas disconnections.

“Atmos Energy’s commitment to safety, paired with our culture, have led us during unique times. This will be no different,” said Kevin Akers, president and CEO of Atmos Energy. “We prepare year-round for the unexpected and will maintain our attention to detail, our passion for excellence and our sense of urgency. We stand ready to take action and take care of our valued customers and employees while delivering the clean, safe, affordable and reliable energy our customers require.”

Among the ways that Atmos Energy supports those who need it most, “Sharing the Warmth” is a program that leverages the generosity of customer donations with additional contributions by Atmos Energy to amplify the amount of assistance offered. Atmos Energy then partners with local nonprofit agencies to effectively reach those customers. Customers who need help paying their bill may visit <https://www.atmosenergy.com/customer-service/get-help-paying-your-bill> to locate the nearest community action agency for assistance.

Atmos Energy also offers Budget Billing, which is based on a rolling, 12-month average of the bill and adjusts monthly, providing a more predictable amount due every month.

For more information, our customer service team is available at 888-286-6700. Thank you for being a valued customer.

About Atmos Energy

Atmos Energy Corporation is the nation’s largest fully regulated, natural gas-only distributor of safe, clean, efficient and affordable energy. As part of our vision to be the safest provider of natural gas services, we are modernizing our business and our infrastructure while continuing to invest in safety, innovation, environmental sustainability and our communities. An S&P 500 company headquartered in Dallas, Atmos Energy serves more than 3 million distribution customers in over 1,400 communities across eight states and manages proprietary pipeline and storage assets, including one of the largest intrastate natural gas pipeline systems in Texas. Find us online at <http://www.atmosenergy.com>, [Facebook](#), [Twitter](#), [Instagram](#) and [YouTube](#).